PRINTED: 03/30/2016 FORM APPROVED

Illinois Department of Public Health (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: C B. WING 02/19/2016 IL6003800 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1915 SOUTH MATTIS STREET HELIA HEALTHCARE OF CHAMPAIGN CHAMPAIGN, IL 61821 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE COMPLETE **PREFIX** PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) S9999 S9999 Final Observations Statement of Licensure Violations: 300.1210b) 300.1210d)4)6 300.3240a) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 4) Personal care shall be provided on a 24-hour, seven-day-a-week basis. This shall include, but not be limited to, the following: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision Attachment A and assistance to prevent accidents. Statement of Licensure Violations

Illinois Department of Public Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

a) An owner, licensee, administrator, employee or

TITLE

(X6) DATE

03/11/16

Section 300.3240 Abuse and Neglect

6899

FORM APPROVED Illinois Department of Public Health (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: _ C B. WING 02/19/2016 IL6003800 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1915 SOUTH MATTIS STREET HELIA HEALTHCARE OF CHAMPAIGN CHAMPAIGN, IL 61821 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) S9999 S9999 Continued From page 1 agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) These requirements are not met as evidenced by: Based on interview, and record review, the facility failed to ensure residents remain free from physical abuse. This applies to two of four residents (R1, R2) reviewed for abuse. R2 sustained a facial laceration as a result of this incident. The findings include: R1's Nurse's Note dated 2/7/16 at 10:00 PM, R1 stated R1 and a Certified Nursing Assistant (CNA, E5) got into an argument and the CNA (E5) threw a drink at R1. R2's Nurse's Notes dated 2/7/16 at 5:15 PM, R2 stated a staff member (E5) kicked her in the knees. Later while in the dining room, the same staff member threw a glass at R1, which hit R2 on the left cheekbone, causing a one half inch laceration. Steri-strips were applied. On 2/18/16 at 1:00 PM, R2 was in her bedroom seated in her wheelchair. There was a purplish bruise to R2's left cheekbone. R2 stated two people got into an argument in the dining room and R2 was hit with a glass, causing the bruise to her left eye/cheek area. On 2/19/16 at 1:00 PM, R1 stated R2 told R1 she had been mistreated by E5. When R1 asked E5 why she had mistreated R2, E5 poured water on R1 then threw a glass at R1, which then hit R2

The facility's Final Investigation, dated 2/10/16,

FORM APPROVED Illinois Department of Public Health (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: _ C B. WING 02/19/2016 IL6003800 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1915 SOUTH MATTIS STREET HELIA HEALTHCARE OF CHAMPAIGN CHAMPAIGN, IL 61821 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) S9999 S9999 Continued From page 2 states on 2/7/16 R1 and R2 were seated at the dining room. R1 and E5 (CNA) were having a verbal argument. R1 threw water on E5, then E5 poured water on R1 and threw a glass at R1, which accidently hit R2 on the left cheekbone by her eye. During interview (with R2) it was alleged that E5 also pushed R2's wheelchair with her foot to move her out of the room. After investigating the incident, E5 was terminated from her employment at the facility. On 2/19/16 at 10:30 AM, E1 (Administrator) stated upon investigation of the incident occurring on 2/7/16 between E5, R1, and R2, the abuse was substantiated and E5's employment was terminated. (B)

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